

The Future of Unit Service is NOW!

Why are we changing our approach?

- Strong, active units ensure a great Scouting experience for youth and volunteers.
- Commissioners should help units by listening to the needs of unit leaders and serving as the single, best resource.
- Changing how we engage with unit leaders should result in stronger partnerships between unit leaders and commissioners.
- Current system of scoring and assessing was not consistent and did not help unit leaders.

What is changing?



Unit Metrics

- We are changing from subjective scoring to objective metrics which are readily available from Scouting America information systems.
- Metrics can help us determine which units might need help, what areas might need focus, and which commissioners might be the best fit to help them.
- Metrics are not a barrier to building relationships with unit leaders.
- Metrics are NOT intended to be a tool for us to use to tell unit leaders what they are doing wrong or point out where they don't succeed.
- Objective unit metrics include: Key Leaders Trained, Unit Size, Membership Growth, Advancement/Youth Leaders, Outdoor Activities, and Youth Retention.

Unit Connections

- Replacing Simple and Detailed Assessments.
- Unit Connections revolve around informed discussions which build relationships with units and their leaders.
- Connections help commissioners offer support that meets specific unit needs.
- Connection Guides are available here: [Unit Connections](#) | [Boy Scouts of America](#)

Commissioner Tools Updates

- Simple and Detailed Assessments have been replaced with Connections.
- Signing in to Commissioner Tools remains the same.
- Commissioner Tools has been updated to reflect the following changes:

Unit Connections – one simplified form to capture focused conversations
Unit Connection Guides – topic focused guides to aid commissioners with impactful conversations

Objective unit data will be provided to assist commissioners with a focus on relationship and conversations

- Adult Training
- Advancement
- Outdoor Activities
- Membership Growth
- Unit Size
- Retention

Unit Goal Setting can be included in Unit Connections

- Documented by commissioners
- Owned by the unit

Assignment of commissioners will reflect the needs of the council/district, using multiple approaches for matching commissioners with units

Unit Dashboard

- The Unit Dashboard has been revised to accommodate the new Unit Connections process, including a summary of all Connections made, the ability to add a New Connection, and a link to Unit Connection Guides.

District Dashboard

- Updated Dashboard for administrative commissioners.
- Similar format as Unit Dashboard – District stats at a glance with links to more detailed information.

Commissioner awards and recognition have been updated to reflect the implementation of The Future of Unit Service and are available on the website.

Commissioner training, College of Commissioner Science curriculum, and resources will continue to be updated throughout 2025.

Existing reports are being reviewed and new reports are under development.

Technology Questions can be submitted to the following email address:

commissionertechnology@scouting.org